

What Is the Homeowner Portal?

The Homeowner Portal is an online platform designed to keep you informed and connected throughout your homebuying journey. Here, you'll find everything you need to know about your new Anthem home — from construction updates and documents to service requests and maintenance tips — all in one convenient place.

When Will You Get Access?

You'll receive an email invitation to set up your account approximately one day after your purchase conditions have been waived and the second deposit has been made.

How to Access Your Portal

Simply visit: www.homeinformationpackages.com and log in using your provided credentials.

Access on the Go

Stay connected anytime, anywhere by downloading the Homeowner Central app — available on both the App Store and Google Play.

The app gives you the same access and functionality as the web portal, allowing you to:

- View your construction timeline and progress photos
- Access documents and warranty information
- Receive instant update notifications
- Submit and track service requests

Who Has Access?

Every Anthem homeowner who is listed on the Purchase Agreement will receive access to their own personalized portal. If your home is later sold to a third party, access to your portal will not transfer to the new owner.

Stay Notified

You'll receive email notifications whenever new documents or timeline updates are added to your portal. Each notification includes a direct link to the updated page — making it easy to stay on top of every change.

Your Home, Your Information, All in One Place.

The Homeowner Portal — and the Homeowner Central app — are designed to make your experience with Anthem simple, transparent, and connected from your first walkthrough to your first year of homeownership.

What You'll Find on the Portal

1. Schedule Timeline

Track your home's progress from the stake date to possession.

- Follow construction milestones
- View progress photos as your home comes to life

2. Documents

Access all your important documents in one place, including:

Construction & Production Documents

- EnerGuide Reports
- Grade Certificates
- Real Property Reports (RPR)
- Preliminary Plans
- Blackline Plans

Interior & Exterior Selection Documents

- Addenda
- Product Acknowledgements & Disclaimers
- Cabinet Layouts
- Combined Interior Selection Documents

Purchase & Warranty Documents

- Purchase Agreements
- Homeowner Manual
- Product Warranty Information

3. Maintenance

Find helpful seasonal and monthly maintenance guidelines to keep your home in top condition year-round.

4. Service

Available from possession date until one year after move-in, the Service section helps you manage your warranty period:

- Service Timeline – Outlines Anthem's follow-up checkpoints
- Service Request Form – Submit requests directly through the portal
- Request History Tab – Review past submissions and updates
- Next Steps Guidance – Learn what happens after you submit a request

